

17th Street Grade Separation

Agency:

Orange County Transportation Authority

Role:

Community Outreach

Approach:

- MBI worked diligently to keep community informed and made sure that surrounding stakeholders felt their issues and concerns were being heard
- A Public Information Plan (PIP) was designed to inform, educate, engage and solicit input from surrounding project community
- Two public meetings were held; one open house and one focused senior center meeting
- Verbal feedback was received at public meetings, with MBI providing detailed minutes to OCTA and Kimley-Horn, including summary of keythemes
- Electronic feedback received on project website and through social media collected by OCTA and provided to MBI to be summarized in report
- Written feedback (on comment cards) from meetings was scanned and saved digitally and transcribed for report
- MBI also produced collateral material, includingpostcards, fact sheets, flyers, FAQs, projectexhibits, Email blasts, and newspaper notices



Situation:

- 17th Street serves as a principal east/west arterial in the City of Santa Ana with connections to I-5
- Increased vehicle and rail traffic resulted in increase of delays at highway-rail crossing of 17th Street and Southern California Regional Rail Authority doubletrack corridor
- Grade separation will provide unimpeded access across railroad, alleviating traffic congestion and improving operation and safety along 17th Street

Challenge

- Community is sensitive to challenges and safety issues affecting residents and businesses
- Serious concerns regarding the safety of school children and pedestrians who walk by the intersection of 17th Street and Lincoln
- Businesses concerned for construction impacts



